

20,444 calls answered

12,335 face-to-face
appointments
conducted

545 home visits
conducted

17,289 Online Triage
forms received

Chilcote
SURGERY

24,169 telephone
appointments
conducted

666 'Did Not Attend'
appointments (DNAs)
= 99.9 hrs

What did we do?

1st Apr 2026 – 30th June 2026

Patient list size: 16,082

1,407 referrals
completed

9,943 prescriptions
issued

4,325 Patients' lab
results processed

5,454 documents
processed