



Patient agreement to receive texts from the Surgery

I agree to receive texts from Chilcote Surgery and understand it is my responsibility to ensure that the information received is kept confidential.

I understand it is my responsibility to tell the Surgery when my mobile telephone number changes (to ensure that any contact from the surgery will always reach me and confidentiality is maintained), or if I no longer wish to receive texts from the Surgery.

I understand that the types of texts I may receive will be regarding my healthcare. The types of text messages I may receive will be test results and any action required, reminders of future appointments, surveys, health questionnaires, pre-appointment questionnaires, chronic disease management questionnaires, requests to contact the surgery or to make an appointment and information or links to on-line information that the surgery feels would be of benefit to my healthcare.

We may also text you advice in response to emails, eConsult requests, telephone conversations, or in response to other means of your contact with the surgery or with advice at times appropriate to your on-going healthcare. This could include advice following communications to us from other agencies such as, the hospital, pharmacy, medication warnings or any others we feel necessary to support your on-going healthcare.

Please note we will not use this service to contact you for advertising or marketing purposes.

Mobile data downloads may incur charges, should you prefer to read the agreement, please visit our website www.chilcotesurgery.co.uk.

If you are unable to access this information or have any queries then please contact us at the surgery on 01803 316333 or email chilcote.surgery@nhs.net.