

Improved Access Privacy Notice

Who will we share your information with?

As part of our Improved Access Initiative, Chilcote Surgery patients can book evening and weekend appointments, both here and at other local GP Practices.

This will benefit you as a patient, as it ensures that there are more appointments available to you at times that are more convenient out of the practice's usual hours.

GPs working for or with any of the practices in the collaboration (Brunel Medical Practice, Catherine House Surgery, Chelston Hall Surgery, Chilcote Surgery, Compass House Medical Centre, Corner Place Surgery, Croft Hall Medical Practice, Dartmouth Medical Practice, Leatside Surgery, Mayfield Medical Centre, Old Farm Surgery, Parkhill Medical Practice, Southover Medical Practice, and St Lukes and Greenwood Medical) will be providing appointments for this service.

To ensure that the Clinician has full access to your medical records, when you book your appointment the Receptionist will ask you to consent to sharing your medical records, which will ensure an effective and safe service.

If consent is not provided, it will not be possible to offer an appointment. Consent will be requested on every occasion that you book an appointment outside of usual hours.

This record sharing occurs electronically through our clinical system and only occurs when you choose to book an appointment at another practice. You will be reminded of this when you book the appointment and your consent to share your medical record is taken.

Your data will be kept secure using the same clinical system used to access your medical record when you visit us for an appointment.

Your medical record will not be shared if you do not consent at the time of booking the appointment. If you have any concerns or questions please contact our reception team.